

**PRIZES TO  
BE WON!!**

Indulge Hair P/L  
**headgardeners**  
est 1996



We want to make the difference for YOU!!

Name \_\_\_\_\_ Date \_\_\_\_\_

(not compulsory – only needed if you would like to be entered into our prizes draw)

Sex  Male  Female      Age Group  Teen  20-30  40-50  60+

Location  Shire Resident  Live Elsewhere in Sydney  Visitor

**1 What length of time have you been coming to our salon?**

1st visit  Several  Months  Years

**2 How did you hear of our salon?**

Recommendation  Advertising  Passed By  Other (please specify) \_\_\_\_\_

**3 How would you rate our salon service?**

Professional  Average  Disappointing

**4 When do you usually make your appointment for?**

Mornings  Afternoons  Late Wednesday Night  Saturday Mornings

**5 Would any other times be more suitable for you than our current salon hours?**

No  Yes (please add preferred times) \_\_\_\_\_

**6 How do you feel our prices compare to other quality Salons in the area?**

Average  Expensive  Other (please comment) \_\_\_\_\_

**7 When arriving at your appointment, are you seen promptly?**

Always  Mostly  Have had to wait often

**8 Do you feel that our hair consultations on your appointment are:**

Professional  Fashion Forward  Average  Inconsistent

**9 Would you refer your friends/family to our salon?**

Yes  No  More often if I was rewarded

**10 What, if anything, would make you consider changing to another salon?**

Unsatisfactory Service  Price  Just Change  Product  Other (please comment) \_\_\_\_\_

**11 Would you be interested in attending make-up classes in the evening?**

No  Yes – Contact Phone # \_\_\_\_\_

**12 Do you use Aveda products at home?**

Yes  No  Don't know enough about them

**13 Do you visit the Headgardeners website?**

Once  Never  Often

**14 Would you want a reminder call/text before each appointment?**

No  Yes

Team Headgardeners would like to  
thank you for your time and honesty  
in filling out this survey.

**9523 5296**

**www.headgardeners.com.au**